

# Code of Conduct NTN Swiss Smart Cities

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Part of the Guidelines & Conditions at [www.swissmartcities.org](http://www.swissmartcities.org)

## OUR PLEDGE

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As a Participant in the NTN Innovation Booster Swiss Smart Cities, you pledge to make participation in our community a constructive experience for everyone, regardless of age, (dis-)ability or personal appearance, level of experience or education, socio-economic status, nationality, race or ethnicity, religion or beliefs, or sexual identity and orientation. You pledge to act and interact in ways that contribute to a fair-play, open, welcoming, and inclusive community.

## OUR STANDARDS

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Examples of behavior that contributes to a positive environment for our community include:

- Demonstrating empathy and kindness toward other people
- Being respectful of differing opinions, viewpoints, and experiences
- Giving and gracefully accepting constructive feedback
- Accepting responsibility, and learning from the experience
- Focusing on what is best not just for us as individuals, but for the overall community
- Upholding the reputation of each participant and of the community itself
- Respecting the property of others
- Honoring the trust bestowed upon you when privileged information is entrusted to you

Examples of unacceptable behavior include:

- Trolling, insulting or derogatory comments, and personal or political attacks
- Public or private harassment, unsolicited sexual attention or advances of any kind
- Publishing others' personal or privileged information without their explicit permission
- Behaving in a way objectionable or harmful to the reputation of others or of the community itself
- Other conduct which could reasonably be considered inappropriate in a professional setting

## RESPONSIBILITIES

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The NTN Swiss Smart Cities is entitled to clarify and enforce the standards of acceptable behavior above and may take any appropriate and fair corrective or remedial action in response to any behavior deemed inappropriate, threatening, offensive, or harmful. The NTN has the right to remove, edit, or reject comments, publications or any other contents that are not aligned to this Code of Conduct, and may, at its discretion, communicate reasons for moderation decisions when appropriate.

## SCOPE

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This Code of Conduct applies within all spaces of the NTN, either physical or online, and also applies when an individual is officially representing the NTN in public spaces. Examples of representing the NTN include posting on or via an official social media account or acting as a community member at an online or offline event.

## ENFORCEMENT

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Instances of abusive, harassing, or otherwise unacceptable behavior may be reported at [info@swissmartcities.org](mailto:info@swissmartcities.org). All complaints will be reviewed and investigated as promptly and fairly as practicable. The NTN undertakes to respect the privacy and security of the reporter of any incident.

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<sup>1</sup> This Code of Conduct is adapted from the Contributor Covenant, version 2.0, available at [https://www.contributor-covenant.org/version/2/0/code\\_of\\_conduct.html](https://www.contributor-covenant.org/version/2/0/code_of_conduct.html).